

# **eSafety Label - Action Plan**

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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## **Infrastructure**

## **Technical security**

- An educational approach and building resilience in pupils of all ages is also key to safe and responsible online use so bring together all teachers to have a discussion on how they will talk to their pupils about being a good and safe digital citizen. See <a href="www.europa.eu/youth/EU\_en">www.europa.eu/youth/EU\_en</a> for examples of discussions that can take place in the classroom on this topic, through role-play and group games.
- > It is very good that all your school devices are virus protected. Make sure you also have included a paragraph on virus protection in both your school policy and your Acceptable Use Policy, and ensure that staff and pupils rigorously apply school guidelines. If you need further information, check out the fact sheet on Protecting your devices against malware at <a href="https://www.esafetylabel.eu/group/community/protecting-your-devices-against-malware">www.esafetylabel.eu/group/community/protecting-your-devices-against-malware</a>.

## Pupil and staff access to technology

- > Consider whether banning mobile devices is a rule that is fit for purpose and if your school might want to allow digital devices for some class activities. You could develop as part of your Acceptable Use Policy a section on how digital technologies can and cannot be used in the classroom; see the fact sheet on Using Mobile Phones at School (www.esafetylabel.eu/group/community/using-mobile-device-in-schools).
- > The fact that staff and pupils are allowed to use USB memory sticks in your school following permission, would require that all staff concerned receive adequate training to be able to know when they can be used safely. Is this the case? To keep your systems secure whilst allowing staff and pupils you also need to include the ground rules in your Acceptable Use Policy. Check the fact sheet on Use of removable devices at <a href="https://www.esafetylabel.eu/group/community/use-of-removable-devices">www.esafetylabel.eu/group/community/use-of-removable-devices</a> to make sure you cover all security aspects.
- There are clear advantages for staff and pupils to bring their personal devices to school and to access internet on them. Besides supplementing the technical equipment available at school, this provides an important link between learning at home and at school and an opportunity to guide young people in responsible use. However, staff and pupil use of their own equipment on the school network needs to be addressed in an Acceptable Use Policy so that users are clear about which networks they should use and why. The Acceptable Use Policy needs to include clear guidance about which activities are permitted while on the school network, and

what is not allowed.

## **Data protection**

Having your learning and administration environments together can create a security risk. Ensuring security of staff's and pupils' private data is a fundamental role of the school. We recommend that your appointed eSafety manager/ICT coordinator, together with the staff and a technical expert, define and implement a strategy for separating learning and administration environments or ensuring the equivalent highest level of security between them. Read the fact sheet on Protecting sensitive data in schools at <a href="https://www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools">www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools</a>.

## **Software licensing**

- > Ensure that all staff are aware of the procedure for purchasing new software and that all licenses are appropriate for the number of pupils and staff that will be using them. The <a href="End-user license agreement">End-user license agreement</a> section in Wikipedia will provide useful information for understanding terms and conditions and comparing software agreements.
- > It is good that you can produce an overview of installed software and their licences in a short time frame with the help of several people. Consider centralising this.
- > Your school has set a realistic budget for software needs. This is good. Ensure that it remains this way. You might also want to look into alternatives, e.g. Cloud services or open software.

## **IT Management**

> It is good practise that your are training and/or providing guidance in the use of new software that is installed on school computers. This ensures that school members will take advantage of new features, but also that they are aware of security and data protection issues where relevant.

# **Policy**

## **Acceptable Use Policy (AUP)**

- Regularly review the Mobile Phone Policy to ensure that it is fit for purpose and that it is being applied consistently across the school. The fact sheets on Using mobile phones at school (www.esafetylabel.eu/group/community/using-mobile-device-in-schools) and School Policy (www.esafetylabel.eu/group/community/school-policy) will provide helpful information.
- It is good that you have an Acceptable Use Policy for all members of the school community. Regularly review the AUP to ensure that it is still fit for purpose; to ensure that your AUP is sufficiently comprehensive, take a look at the fact sheet and check list on Acceptable Use Policy at <a href="https://www.esafetylabel.eu/group/community/acceptable-use-policy-aup-">www.esafetylabel.eu/group/community/acceptable-use-policy-aup-</a>.

## **Reporting and Incident-Handling**

> Your teachers know how to recognise and handle (cyber)bullying. Think about ways to raise awareness also among pupils and parents. Check out the eSafety fact sheet for more information.

- > It is good practice to log cyberbullying incidents that occur in your school centrally, as you are contributing to building a data base of successful incident handling practices from schools across Europe that you and others can use in future. Make sure that pupils sign up to anti-bullying guidelines in your Acceptable Use Policy.
- Check that your School Policy includes all necessary information for teachers about handling issues when pupils knowingly or even inadvertently access illegal or offensive material online by going to the guidance set out by the <u>teachtoday.de/en</u> website (<u>tinyurl.com/9j86v84</u>). If such incidents arise in your school, make sure you anonymously fill out the eSafety Label Incident handling form (<u>www.esafetylabel.eu/group/teacher/incident-handling</u>) so that other schools can benefit from your experience.

## **Staff policy**

- In your school user accounts are managed in a timely manner. This is important as it decreases the risk of misuse.
- > It is good practice that the school policy includes information about risks with potentially non-secured devices, such as smartphones and that reference is made to it. Consider sharing your school policy via the uploading evidence tool, also accessible through the <a href="My school area">My school area</a>.

## **Pupil practice/behaviour**

You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your <u>My school area</u> so that other schools can benefit from your experience.

## **School presence online**

- While your school has an online presence, pupils cannot take part in shaping it. Explore if there could be a way to involve pupils, maybe as part of a digital council. It's a great opportunity to learn about media literacy and related issues. It also can help to establish a peer network of support. Find out more about in the eSafety Label fact sheet.
- Having an official school page on some of the more widely used/popular social networking sites can be useful for parents, pupils and the broader public if you use it to publicise your actions and events. However, exercise care when setting this up to ensure that someone from the school has control over posts etc. Check the fact sheet on Schools on social networks (www.esafetylabel.eu/group/community/schools-on-social-networks) for further information.

## **Practice**

## **Management of eSafety**

Technology develops rapidly. It is good practice that the member of staff responsible for ICT is regularly sent to trainings and/or conferences to be aware of new features and risks. Check out the <u>Better Internet for Kids portal</u> to stay up to date with the latest trends in the online world.

It is good that you have a designated member of staff responsible for eSafety. Consider whether it would be helpful to have an eSafety committee comprising members from all groups of stakeholders. Ensure that this person is involved in the development and regular review of your School Policy. She or he should not only be informed, but should also fill out the Incident handling form whenever an incident arises at www.esafetylabel.eu/group/teacher/incident-handling.

## eSafety in the curriculum

- > It is commendable that you are able to provide an eSafety curriculum that keeps up with emerging issues.

  Continue to make use of new resources as they are made available. Can you upload to your school profile an outline of how you design the curriculum and links to some of the resources you use this would be most helpful for other schools.
- > It is good that these issues have been included in the eSafety curriculum. It is a good idea to regularly review the issues which are being covered by your eSafety education in order to ensure that new and emerging issues are covered
- > It is good that you are making a specific reference to sexting within your child protection policy as this is a growing issue that many young people are having to deal with. It is also important to ensure that you are providing appropriate education for pupils about this issue.

#### Extra curricular activities

- > Consider sharing the information you have about your pupils' online habits with other schools through the eSafety Label community. You could, for example, upload your latest survey findings on pupils' online habits to your school profile via your <a href="My school area">My school area</a>.
- > Try to develop further the engagement of pupils in peer mentoring and provide them with more opportunities to share their thoughts and understanding with their peers. Also check out the resource section of the eSafety Label portal to get further ideas and resources.

#### **Sources of support**

- > It is great that you have a staff member which is knowledgable in eSafety issues who acts as a teacher of confidence to pupils.
- Ask parents for feedback on the kind of eSafety support which is being provided for them and consider innovative ways to maximise the number of parents who are benefitting from, and accessing it. See the fact sheet Information for parents at <a href="https://www.esafetylabel.eu/group/community/information-for-parents">www.esafetylabel.eu/group/community/information-for-parents</a> to find resources that could be circulated to parents and ideas for parent evenings.

#### Staff training

Your school makes sure that every teacher is trained on cyberbullying. Please share resources that are used in these trainings via uploading them to your <u>My school area</u>. Are you also monitoring the effect that this training had on the number of incidents? The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.

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